

NETWORK MANAGEMENT

Proxy Servers

- Proxy server is a server (a computer system or an application program) that acts as an intermediary between for requests from clients seeking resources from the other servers.
- A client connects to the proxy server, requesting some service, such as a file, connection, web page, or other resource, available from a different server.
- The proxy server evaluates the request according to its filtering rules. For example, it may filter traffic by IP address or protocol.

Proxy Servers

- If the request is validated by the filter, the proxy provides the resource by connecting to the relevant server and requesting the service on behalf of the client.
- A proxy server may optionally alter the client's request or the server's response, and sometimes it may serve the request without contacting the specified server.
- In this case, it 'caches'(i.e. stores) responses from the remote server, and returns subsequent requests for the same content directly.

Potential purposes

- To keep machines behind it anonymous (mainly for security)
- To speed up access to resources (using caching). Web proxies are commonly used to cache or reserve web pages from a web server.
- To apply access policy to network services or content, e.g. to block undesired sites.
- To log / audit usage, i.e. to provide company employee Internet usage reporting.
- To bypass security/ parental controls.
- To scan transmitted content for malware before delivery.
- To scan outbound content, e.g., for data leak protection.
- To circumvent regional restrictions.

Firewalls

- Sits between two networks
 - Used to protect one from the other
 - Places a bottleneck between the networks
 - All communications must pass through the bottleneck – this gives us a single point of control

Protection Methods

Packet Filtering

 Rejects TCP/IP packets from unauthorized hosts and/or connection attempts between unauthorized hosts

Network Address Translation (NAT)

- Translates the addresses of internal hosts so as to hide them from the outside world
- Also known as IP masquerading

Proxy Services

 Makes high level application level connections to external hosts on behalf of internal hosts to completely break the network connection between internal and external hosts

Other common Firewall Services

- Encrypted Authentication
 - Allows users on the external network to authenticate to the Firewall to gain access to the private network
- Virtual Private Networking
 - Establishes a secure connection between two private networks over a public network
 - This allows the use of the Internet as a connection medium rather than the use of an expensive leased line

Additional services sometimes provided

Virus Scanning

- Searches incoming data streams for virus signatures so they may be blocked
- Done by subscription to stay current
 - McAfee / Norton

Content Filtering

- Allows the blocking of internal users from certain types of content.
 - Usually an add-on to a proxy server
 - Usually a separate subscription service as it is too hard and time consuming to keep current

Packet Filters

- Compare network and transport protocols to a database of rules and then forward only the packets that meet the criteria of the rules
- Implemented in routers and sometimes in the TCP/IP stacks of workstation machines
 - in a router a filter prevents suspicious packets from reaching your network
 - in a TCP/IP stack it prevents that specific machine from responding to suspicious traffic
 - should only be used in addition to a filtered router not instead of a filtered router

Limitations of Packet Filters

- IP addresses of hosts on the protected side of the filter can be readily determined by observing the packet traffic on the unprotected side of the filter
- filters cannot check all of the fragments of higher level protocols (like TCP) as the TCP header information is only available in the first fragment.
 - Modern firewalls reconstruct fragments then checks them
- filters are not sophisticated enough to check the validity of the application level protocols imbedded in the TCP packets

Network Address Translation

- Single host makes requests on behalf of all internal users
 - hides the internal users behind the NAT's IP address
 - internal users can have any IP address
 - should use the reserved ranges of 192.168.n.m or 10.n.m.p to avoid possible conflicts with duplicate external addresses
- Only works at the TCP/IP level
 - doesn't do anything for addresses in the payloads of the packets

Effective Border Security

- For an absolute minimum level of Internet security a Firewall must provide all three basic functions
 - Packet filtering
 - Network Address translation.
 - High-level application proxying
- Use the Firewall machine just for the firewall
 - Won't have to worry about problems with vulnerabilities of the application software
 - If possible use one machine per application level server
 - Just because a machine has a lot of capacity don't just pile things on it.
 - Isolate applications, a side benefit of this is if a server goes down you don't lose everything
 - If possible make the Firewall as anonymous as possible
 - Hide the product name and version details, esp, from the Internet

Problems Firewalls can't fix

- Many e-mail hacks
 - Remember in CS-328 how easy it is to spoof e-mail
- Vulnerabilities in application protocols you allow
 - Ex. Incoming HTTP requests to an IIS server
- Modems
 - Don't allow users on the internal network to use a modem in their machine to connect to and external ISP (AOL) to connect to the Internet, this exposes everything that user is connected to the external network
 - Many users don't like the restrictions that firewalls place on them and will try to subvert those restrictions

Firewalls Aren't Perfect?

- Useless against attacks from the inside
 - Evildoer exists on inside
 - Malicious code is executed on an internal machine
- Organizations with greater insider threat
 - Banks and Military
- Protection must exist at each layer
 - Assess risks of threats at every layer
- Cannot protect against transfer of all virus infected programs or files
 - because of huge range of O/S & file types

Network Management Tasks/Applications

- fault management
- configuration management
- performance management
- security management
- inventory management
- accounting management

Performance Management

- What is the level of capacity utilization?
- Is there excessive traffic?
- Has throughput been reduced to unacceptable levels?
- Are there bottlenecks?
- Is response time increasing?
- Indicators: availability, response time, accuracy throughput, utilization
- Service efficiency...
- network throughput is the average rate of successful message delivery over a communication channel.

Security Management

- Security services: generating, distributing, storing of encryption keys for services
- Exception alarm generation, detection of problems
- Uniform access control to resources
- Backups, data security
- Security logging

Scope of Research

Network Management softwares